NEW YORK STATE | Office for People With Developmental Disabilities

25-INF-03 ATTACHMENT A:
Independent Intellectual and Developmental Disabilities Ombudsman Program (IDDO)
Information Options

Option 1: Full Version for inclusion of letters, notices, and/or documents

Need Help or Have Questions?
If you have questions about this letter or would like to talk with someone from our team, please feel free to contact us. If you would like support exploring your rights and options, you can also contact the Independent Ombudsman Program (IDDO).
Ombuds staff are available to listen and help you. This advocacy program is independent from OPWDD and is run by the Community Service Society of New York (CSSNY).

To contact the Ombuds Program:
Call the free and confidential helpline: **1-800-762-9290**| Monday – Friday 9 AM – 5PM **Learn** more: iddony.org

IDDO

Option 2: Short Version for use in space-limited materials or email correspondence where a briefer format is necessary

If you have concerns about your services, need support trying to get services or need help understanding your rights, you can contact the Independent Ombuds Program (IDDO). This advocacy program is independent from OPWDD and run by the Community Service Society of New York (CSSNY). The helpline is free and confidential: 1-800-762-9290 (Monday-Friday, 9:00AM-5:00PM). Learn more at iddony.org

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